

Terms and Conditions

- Minimum order amount for new accounts is \$150. Minimum reorder is \$100.
- All orders are shipped FOB Poway, CA 92074. International shipping is available to most countries. Duty, taxes, customs fees and any locally incurred charges are the full responsibility of the purchaser.
- Claims for defective or damaged merchandise must be made within 3 days of receipt. If an order arrives with obvious shipping damage, please refuse the delivery. If you have accepted delivery and then find shipping damage, please call Little Critterz immediately using the contact information included with the order. Please save all packaging material and paperwork for the order if shipping damage is a possible issue. If you dispose of packaging material or attempt to return the merchandise without contacting us, you jeopardize our chances of making a claim, and you may not receive credit for the return.
- No returns are accepted without prior authorization. If an order is refused by the buyer after it has been shipped, buyer agrees to pay the full cost of outbound and return freight, plus a 25% restocking fee.
- E-Commerce retail sales of our products by our customers on Amazon, eBay, Walmart, Target, Jet and similar websites is prohibited. Sales on individual dealer websites must be approved by Little Critterz Inc., and must meet certain photo requirements. Repurposed figurines (jewelry, art, garden, crafts, etc.) must include Little Critterz brand name in the description. Auction sales and Repricers are prohibited.
- MAP Policy: To maintain retail pricing based on quality, service and value, all resellers of Little Critterz Inc. products must not sell or advertise below Little Critterz Minimum Advertised Price (MAP).
- Price and/or Description Changes: All prices, pictures, availability and descriptions on this website are subject to change without notice. We maintain no responsibility for inadvertent errors. Please contact us within 15 days regarding price discrepancies. When you place your order with us, you agree to the price and terms indicated on this website. Price differences related to future or past prices on our website are not refundable. Errors will be corrected where and when discovered. Little Critterz® Inc reserves the right to revoke any stated offer, cancel orders, and to correct any errors, inaccuracies or omissions in any stated offer or price, including after an order has been submitted and whether or not the order has been confirmed and your payment processed. If your payment has already been processed for the purchase when your order is cancelled, Little Critterz® Inc will issue a credit to the payment method used in the amount of the charge. Individual bank policies will dictate when this amount is credited to your account.

- Little Critterz® Inc. porcelain miniatures are not toys. They are Decorative Items Only. They are lead free. Porcelain is breakable and chippable. They are not for consumption or designed for use in a microwave or dishwasher.
Warning: Choking Hazard - Not Recommended for Children Under 3 Years.
- Limits of Responsibility: We accept no responsibility for user-initiated damage and/or loss of parts incurred during operation or use of product.
- Indemnification: You agree to indemnify, defend, and hold harmless Little Critterz® Inc, its affiliates, officers, directors, employees, consultants, and agents from any and all claims, liability (including product liability), damages, and/or costs (including, but not limited to, attorneys' fees) that arise from your use of any of Little Critterz® Inc products and services.
- Little Critterz reserves the right, at any time, to refuse to sell to any account we deem inappropriate for our products, not in compliance with our terms and conditions, or in conflict with the majority of our business. The Jurisdiction for any legal dispute shall be San Diego County, CA USA.